



Time	Tuesday, April 25th
9:00 am – 10:30 am	Registration Opens/Badge Pick Up
10:30 am – 11:00 am	Welcome & CTAO Legislative Update Join us as we kick-off our Spring Conference with this session presented by Scott Zumbrink, President; Dan Talarek & Alex Zumbar, Legislative Committee Co-Chairs; and a Capitol Square Update from CTAO Executive Director Kevin Futryk and State Lobbyist Julia Wynn.
11:00 am – 12:00 pm	Social Media in the Treasurer's Office – Best Practices for Success & Engagement <i>Presented by: Taylor Abbott, Monroe County Treasurer; Brad Cromes, Portage County Treasurer; Jill Schiller, Hamilton County Treasurer; and Mike Zuren, Lake County Treasurer</i> Several county treasurers have embraced social media and seen the positive impact their posts have had on their residents. However, as with any communication, there needs to be guidelines and best practices in place to guide how this medium is used. This panel will provide an overview of what social media is, the various platforms that can be used, benefits and pitfalls of each, best practices to control content and engagement, how to deal with issues that may arise, and a step-by-step guide to getting started, monitoring your use, and other helpful tips.
12:00 pm – 1:00 pm	Lunch
1:00 pm – 2:00 pm	Leading a Brain-Healthy Workplace <i>Presented by Scott Warrick, CEO, Scott Warrick HR Consulting & Employment Law Services</i> What IS a BRAIN HEALTHY work environment ... and what must LEADERS do to create such a work place? Exactly HOW do we humans damage our brains? Why did the American Psychological Association say that our jobs present the single greatest source of CHRONIC DISTRESS to us, which is our greatest health threat? What do we all need to do to protect our brain?



	Tuesday, April 25 - continued
2:15 pm- 3:15 pm	<p>The County Budget & Appropriation Process <i>Presented by Larry Long, CEO, The Ohio Projects Group</i></p> <p>Learn about the County Tax Budget & Appropriation Process as specified in ORC Chapter 5705. We'll focus on the tax budget, waiver of the tax budget, and permanent and temporary appropriation resolutions.</p>
3:30 pm - 4:30 pm	CTAO District Meetings
4:30 pm - 5:15 pm	<p>Break - Take a bit of time for yourself before our evening's activities at the museum. Don't forget to wear comfortable shoes!</p>
5:15 pm	Buses Depart for the National Museum of the US Air Force
5:30 pm - 8:30 pm	<p>A Night at the Museum + Dinner Under the Wings</p> <p>Join us for this unique, private group experience! We'll make our way through the museum to the Presidential Gallery, where we'll have dinner under the wings of a Boeing VC-137C, which was used by eight presidents and other dignitaries and officials, on many historic journeys.</p>
	Wednesday, April 26
8:00 am - 9:00 am	<p>Protecting Yourself in Today's Cyber Landscape <i>Presented by Amber Buening, SVP, Security Outreach Director, Huntington Bank</i></p> <p>Municipalities need to be aware of cybersecurity and fraud threats and must take appropriate steps to reduce the risks of these incidents. This session will provide an overview of current cybersecurity threats, review of cybersecurity best practices, and how to reduce the risk of cybersecurity and fraud instances, and case studies of impacted organizations.</p>



Wednesday, April 26th - continued

	<h2>Wednesday, April 26th - continued</h2>
<p>9:15 am – 10:45 am</p>	<p>Theft In Office – Don't Be the Next Victim <i>Presented by Jim Link, CPA, Clerk of Courts; Pam Osmon, Chief Deputy, Matt Schmunk, Systems Administrator, & Brent Riemesch, Accountant, all from Lima Municipal Court and Brandy Reed, Sr. Forensic Audit Mgr., Auditor of State'</i></p> <p>This in-depth presentation will provide information on how a single employee, without proper oversight, was able to steal over \$300,000 from over 1,100 Court cases and withhold another \$300,000 from recipients in over 2,500 cases. We will reveal the culture, attitudes and lack of internal controls that allowed this behavior to continue for at least 15 years. Finally, we will discuss methods of preventing this from happening in any office along with the impact it has had on our Court and community.</p>
<p>11:00 am – 12:00 pm</p>	<p>Economic Trends for the US and Ohio <i>Presented by Tom Traynor, Dean, Soin College of Business; Kevin Willardsen, Associate Professor of Economics, Raj Soin College of Business; & Andrew Beauchamp, Chair of the Department of Economics, all from Wright State University</i></p> <p>This panel discussion will include conversations about the state of the U.S. economy and how recent economic performance/trends fit within academic economic teaching. They'll also provide explanations of the current policy actions to decrease, then maintain low inflation, and explain the economic factors the national economy is similar to and different from the Ohio economy and answer why that is the case.</p>
<p>12:00 pm – 1:00 pm</p>	<p>Lunch</p>
<p>1:00 pm – 2:00 pm</p>	<p>Technology Trends in the Treasurer's Office <i>Presented by J. Brad Lewis, President, F&E Payment Pros; Rudy Dopico, National Sales Manager, AutoAgent; Jason Powell, Director of Implementations, Paylt; and moderated by Caleb Stidham, Erie County Treasurer</i></p> <p>This panel discussion will highlight technology trends as it relates to the treasurer's office — including tax collection, electronic billing, check scanning, lockbox services and Real-Time Payments. We'll also share tips on evaluating Digital Government Delivery Service technologies and adopting new technologies in the treasurer's office.</p>

	Wednesday, April 26th - continued										
2:15 pm – 3:15 pm	<p>Treasurer Roundtable Discussions</p> <p>Treasurers will gather based on county population to discuss issues facing their offices and share advice and best practices with their peers & colleagues. We will once again be offering the opportunity for similar sized counties to gather and discuss issues & topics of concern. We'll provide some questions for all groups to discuss.</p> <table> <tr> <td>Group 1 – 1-35,000 people</td><td>Diane Sargent</td></tr> <tr> <td>Group 2 – 35,001 – 55,000</td><td>Scott Zumbrink</td></tr> <tr> <td>Group 3 – 55,001 – 95,000</td><td>Bill Ogg</td></tr> <tr> <td>Group 4 – 95,001 – 200,000</td><td>John Burke</td></tr> <tr> <td>Group 5 – 200,000+</td><td>Dan Talarek</td></tr> </table>	Group 1 – 1-35,000 people	Diane Sargent	Group 2 – 35,001 – 55,000	Scott Zumbrink	Group 3 – 55,001 – 95,000	Bill Ogg	Group 4 – 95,001 – 200,000	John Burke	Group 5 – 200,000+	Dan Talarek
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3:15 pm – 4:30 pm	<p>Vendor Happy Hour</p> <p>Spend some time visiting with our vendor partners and learn about their products and services while enjoying drinks and snacks.</p>										
4:30 pm – 5:30 pm	<p>Break</p> <p>Take a bit of time for yourself to catch your breath before our evening's activities at the Schuster Center. Don't forget to wear comfortable shoes!</p>										
5:30 pm	Buses depart for the Schuster Center										
6:00 pm – 8:30 pm	<p>Behind-the-Scenes Tour & Dinner</p> <p>Built in 2003, the Benjamin & Marian Schuster Performing Arts Center is a world-class facility for the best in local, national and international entertainment. The Schuster Center includes the Mead Theatre, the Mathile Theatre, and the Wintergarden featuring palm trees set against a block-long, glass-enclosed atrium. We're getting to go behind the scenes to visit back stage and see the prop rooms, costume shop and the gallery of murals painted by each cast that visits the theater.</p> <p>After our tour, we'll enjoy cocktails and dinner in the Atrium.</p>										

Thursday, April 27th	
8:30 am – 10:00 am	<p>Bankruptcies: We want to pay you money – Stop making it difficult! <i>Presented by Scott Stout, Staff Attorney; Erin Renneker, Pre Confirmation Supervisor, and John Jansing, Trustee, all from the Chapter 13 Office, Dayton</i></p> <p>We will discuss the bankruptcy system and how the automatic stay affects state agency procedures. We will also discuss the bankruptcy system and how a creditor, such as a county treasurer, should maneuver through a Chapter 7 or a Chapter 13 bankruptcy filing, including the filing of claims.</p>
10:30 am – Noon	<p>County Treasurers & Foreclosures <i>Presented by Suzanne Mandros, Deputy Chief, Foreclosure Division, Lucas County Prosecutor's Office</i></p> <p>The session will review best collection practices and foreclosure options available to the county treasurers. We will discuss the impact of land banking on the collection process and how it can help the neighborhood revitalization efforts (and property value stabilization) but could also hijack the treasurers' responsibility to collect taxes if the efforts are not balanced.</p>
12:00 pm	<p>Grab & Go (Or Stay!) Lunches</p> <p>The Deli buffet will allow guests to build their own to-go box or each your lunch with colleagues before you travel home.</p>

